

Building Safety



25 (12 College Lane and 13 Manestys Lane) customers provided feedback on the Building Safety and Resident Engagement Strategy (Higher Risk Buildings) and provided suggestions on future Building Safety communication.

What did you say



88% of you felt the Strategy was easy/very easy to understand and there wasn't anything missing.



84% of you would like us to share the document by email.



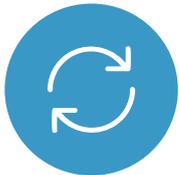
92% of you are confident that you know what to do if a fire was to break out in your building.



76% of you know how to report building safety concerns.



84% of you would like to see more information included in the annual newsletter



88% of you would like to receive updates via email.



You put forward ideas to improve the document.

What we will do

- ✓ By September 25 we are going to create a simpler leaflet to summarise the Building Safety RES.
- ✓ We will include more information about building safety and fire risks such as; the building safety report, structural risk to the building and legislative updates in the annual newsletter and email this to all customers.
- ✓ 76% of you know how to report safety concerns relating to the building however we will look to increase this by working with our communications team to produce a leaflet/poster to be shared within the blocks.